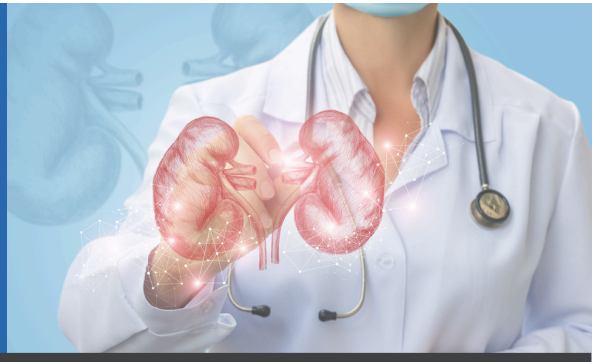


RENAL FACILITY CASE STUDY

Within 8 months, we generated collections in excess of \$1.9M



MAXIMIZING COLLECTIONS

Collect Rx, a Wakefield company, is the leading provider of solutions that help providers maximize payor reimbursements, reduce patient billings, and eliminate the hassle of dealing with insurance companies. With extensive knowledge of out-of-network payor strategies, Collect Rx has developed a unique approach that works alongside your billing team to optimize out-of-network payments and re-pricing out-of-network bills.

Our Services

- Upfront Recovery, or "Negotiations"
- Post-Payment Recovery, or "Appeals"

CONTACT US



www.wakeassoc.com



OVERVIEW

One of the largest national renal companies with over 30 facilities already had a team dedicated to recovering out-of-network reimbursements. They agreed to let us conduct Legacy AR review for the **past 4 months** of their processed claims with Aetna, and the results speak for themselves! After that, we continued to work with them on a monthly basis.

We identified a total of 297 underpaid out-of-network cases to appeal, 135 of which were found in the audit from the Aetna review of their last 4 months.



HOW WE HELPED

We gained payor portal access for the payor Aetna. By utilizing our signature CRXISelect database, we analyzed the past **4 months** of processed claims to identify cases for appeal. With this information, we pulled EOB's and claim forms via the client clearinghouse and the appeals process began. Of 297 cases worked, we recovered an additional \$1.9M!

INITIAL AETNA AUDIT RECOVERY:	\$720,074.11
MONTH 1:	\$392,516.49
MONTH 2:	\$263,622.84
MONTH 3:	\$220,890.46
MONTH 4:	\$352,549.64
TOTAL ADDITIONAL PAYMENTS:	\$1,949,653.54